

Warranty/Repair Form

Authorisation No:



All fields must be completed to ensure accurate processing of your returns!

Airsys Communications Technology Ltd

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Tel: +44 02380 718700 • **Fax:** +44 02380 718770 • **Email:** sallyg@airsys.co.uk • **Web:** www.airsys.co.uk

Date Reference Given:	Sales Order Number goods sold on:
Account Number or Post Code:	Company Name:
Contact Name:	Telephone Number:

Please advise of shipping address below ONLY if this is different to the invoice address:

Product Code	Product Description	Serial Number (if Radios) or Proof of Purchase (if Accessories)

Please use separate sheet if necessary

Reason for Return: Out of Box Failure (max 4 wks since date purchased) Manufacturer's Warranty Covered by AIRSYS under Extended Warranty Repair

If goods are returned faulty or for repair, then please give details of the fault:

Cannot Read/Program No/Low Audio No Signaling Dead Constant Tone
 Battery/Charging Problem Does not log in No/Low Reception No/Low Transmission No Squelch
 Other:

Airsys reserves the right to make a handling/return shipping charge of £25.00 plus VAT for any unit:

- Suffering damage that invalidates any warranty claimed and the repair charge is refused, or if the unit is sent for repair estimate and the repair charge is refused.
- That has sustained sufficient damage to be considered 'beyond economical repair'
- Where no fault is found.

These charges are to cover costs incurred by Airsys from the manufacturers under these circumstances. **Please sign to confirm acceptance of this charge if any of the above instances occur. We are unable to send off your goods until this is complete.**

Signed: Purchase Order Number (if required):

Price of Repair: £ Fixed Price / Estimated Price Repair * (*delete as applicable)

Please sign to accept this charge:

Signed: Purchase Order Number (if required):

AIRSYS USE ONLY - EVERY field must be completed

Date Received at Airsys: Checked by Stores in suitable condition:

Return to Manufacturer or Credit: Credit Authorised by:

Manufacturer Returned to: Credit Note Number:

Date Sent to Manufacturer:

Date Received Back from Manufacturer:

FOC Sales Order returning to Dealer: Date Returned to Dealer:

Important: Visit our website at www.airsys.co.uk>ReturnsPolicy.htm for our full Terms and Conditions of return.